

Welfare Reform : Beeston, Holbeck & Hunslet Neighbourhood Improvement Board

Background: Shaun Kelly from the Welfare Benefits Team attended the Board meeting on the 29th June 2012 to update members on the impact of welfare reform in South East Leeds. The meeting agreed a number of points as actions the board could help to progress. I would appreciate your comments on the template below, detailing how your organisation's contribution to the issue listed. Please return back to me by **Thursday, 16th August 2012**.

Name: -----

Organisation:.....

Local Actions	Views/Comments
1. What can your organisation do locally to increase capacity to support tenants to get online when they need to claim Universal Credit?	
2. What information can your organisation provide around identifying most vulnerable families or individuals	
3. What avenues can your organisation provide to help us communicate changes to people who may be reluctant to deal with us	
4. Can your organisation facilitate meetings with 3rd Sector Leaders locally to discuss the range and availability of support to people struggling	

with the reforms (either financially or with compliance/behaviour requirements)?	
5. Steven Carey (Chief Revenues and Benefits Officer) was also keen that Jobcentre Plus have accountability locally for the way they administer Universal Credit, the support they provide to get people onto Universal Credit, the work they do at locality level to support people into work and the impact of the sanctions approach they apply. Is there a role for Improvement Boards or Area Committees here?	